Request for Qualifications (RFQ) Clinical Services

Beaver County Behavioral Health (BCBH) (a unit of the County of Beaver, PA) is charged with the responsibility to encourage a seamless system of care that is accessible, continuously available and emphasizes health promotion, prevention, early intervention, resiliency, recovery and rehabilitation.

- To create opportunities and environments that empower those we serve to succeed in the accomplishment of their goals and reconnect themselves with family, friends and community
- To ensure the availability of a workforce and provider network, sufficient in size and skill, to meet the behavioral health needs of Beaver County residents
- To ensure care that is safe, person-centered, effective, efficient, equitable and timely

Instructions - Please provide responses to each number/bullet point under each of the identified areas, Services Required, Applicant Information, and Reimbursement.

Services Required

BCBH is seeking proposals identifying a potential provider of clinical services (that are solely/primarily grant funded), who can demonstrate expertise and experience in:

- 1. The provision of services to individuals and families with behavioral health needs, including those that are involved in the justice system, as evidenced by:
 - a. An understanding of behavioral health issues, including co-occurring mental health and substance use disorders
 - b. An understanding of criminogenic thinking
 - c. A understanding of the court process
 - d. Basic understanding of the requirements and ramifications to planning associated with sex offender registration
 - e. A working knowledge of probation and parole procedures
 - f. Familiarity with the Beaver County system of care process and website
 - g. General knowledge of services available in Beaver County
 - h. Experience working with peer support
- 2. Completing grant required reporting, as evidenced by:
 - a. Familiarity with funders, such as the Pennsylvania Commission on Crime and Delinquency (PCCD), the Substance Abuse and Mental Health Services Administration (SAMHSA) and the Bureau of Justice Administration (BJA)
 - b. Experience meeting PCCD, SAMHSA and BJA reporting requirements
- 3. The contracting process, as evidence by:
 - a. Prior work completing contract deliverables
 - b. Understanding payment terms
 - c. A willingness to work with Project Directors to assure submissions are complete
- 4. Experience invoicing BCBH for grant revenue, as evidenced by:
 - a. Knowledge of the funder limitation on charges (such as the amount allowable for refreshments, tips or travel, fee for service, cost reimbursement)
 - b. A willingness to work with Project Directors and BCBH to assure submissions are complete
- 5. Performance Improvement activities, as evidenced by:

- a. Familiarity with data collection expectations
- b. Experience using unique identifiers to track and report de-identified data
- c. Experience using tracking client specific data elements
- d. An understanding of the performance improvement processes
- 6. Achieving sustainability, as evidenced by the ability to:
 - a. Identify possible funders/funding streams
 - b. Help with grant application pieces
- 7. Communicating outcomes, as evidenced by:
 - a. Present grant accomplishments as requested
 - b. Sharing program successes in order to replicate programs in other areas
- 8. Working within an institutional setting, as demonstrated by:
 - a. The ability to pass background checks
 - b. A willingness to have employees screened and approved by the jail administration
 - c. Compliance with all security requirements
 - d. Compliance with all institutional regulations

Applicant Information

In an effort to ensure the agency has the necessary qualifications and to determine the most qualified applicant to be considered, please forward the following information:

- 1. A description of the agency or individual, including services and qualifications. Information provided in this section should include:
 - a. The number of staff available to BCBH, who would provide or support this service
 - b. The number of similar engagements performed by the agency
 - c. License to provide services, including licensing entity, date license was issued
- Describe the background and experience of the personnel, who would be assigned to work
 with BCBH, including professional qualifications, length of time working with the firm and
 length of time working in non-profit/governmental services, as well as any other relevant
 experience and credentials.
- 3. Describe, in detail, the efforts you or your agency will undertake to satisfy the services required. Describe any additional services, which your agency may offer, that will distinguish your agency from other proposers.
- 4. Describe how your agency regularly makes improvements in service delivery based on suggestions from consumers.
- 5. Please provide not-for-profit/governmental references from clients for whom you provide similar services.
- 6. Identify any changes made to program activity, data collection, reporting or invoicing that your organization was required to make as the result of an external audit.

Reimbursement:

Services will be reimbursed using comparable HealthChoices rates.

<u>Term</u>

Meeting the scoring criteria of this RFQ will place your organization on a Qualified Provider list for five years from the date of notification.

Submission

All proposals must be emailed or delivered no later than XXXX. Incomplete or late proposals will be rejected. Return your completed proposal to the attention of Danielle Rombach at Beaver County Behavioral Health, 1040 8th Avenue, Beaver Falls, PA 15010 or hiring.bcbh@gmail.com. If you have any questions, please contact Danielle Rombach at (724) 847-6225.